

Smart HD WiFi Camera

—● User's Guidance ●—

HapSee APP



Home Monitoring



Baby Caring



Elder Caring



Pet Safeguard



Store Surveillance

V:1.1

Packaging List

After opening the package, please make sure the camera is in good condition and the accessories are complete

Household camera packaging list

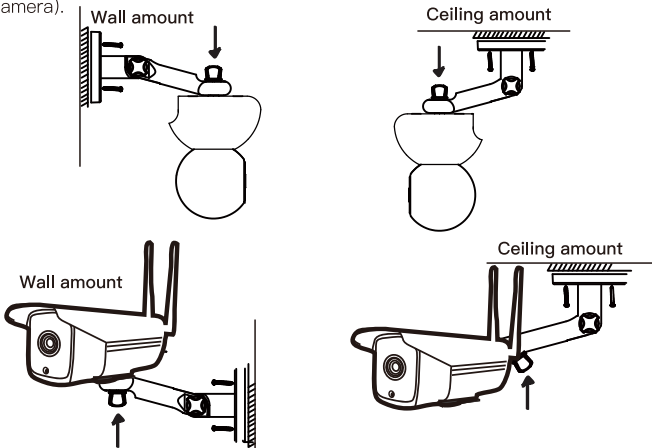
1. Camera x1
2. Power Adapterx1
3. User Guide x1
4. Installment Bracketx1
5. (Screw + Extend Tube)x2

Outdoor camera packaging list

1. Camera x1
2. Power Adapterx1 (Optional)
3. User Guide x1
4. Installment Bracketx1(Optional)
5. (Screw + Extend Tube)x3(Optional)
6. Wifi Antennax2

Camera Installment

- ① Camera use in house can be directly "placed" on the desktop, you can also "wall mount" or "ceiling"
- ② Camera use in outside can be "wall mounted" or "ceiling" (the bracket is fixed on the wall, the mounting screw is screwed to the mounting hole on the bottom of the camera).



User Guidance

I. connect the camera power supply

Find the camera's power connector and insert the power cable , turning on the power and waiting for nearly 20 seconds, the device will send a boot music sound, that the camera has started to work, (the camera is normally used, firstly making the RESET operation by reset pin in the RST hole on the camera bottom, Otherwise it will affect the camera access Wifi,outdoor wifi camera required .)

II .Download and Install APP

1. Pls connect your cell phone to have a Wifi access. **5G Wifi camera is not supported.**
2. Download "hapsee" mobile phone APP, Android phone in **Google Player** search **hapsee** download, ios phone in the **APP Store** search **hapsee** download, or scan the box on the QR code download

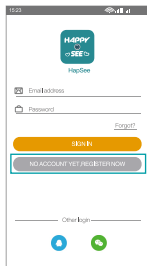
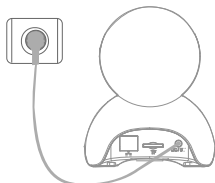


Figure 1

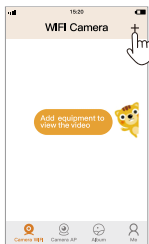
III. Add Smart Camera by WIFI

1.open the APP, click "NO ACCOUNT YET , REGISTERED NOW ", enter the mailbox name to register an account, enter the account after successful registration and password login.

3-1. AP Connection



① Plug in power and electrify camera



② Listen the camera to send the same music sound, then open App ,enter into 'My Camera' , Click on '+'



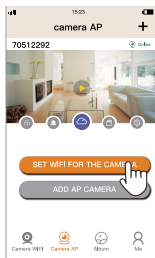
③ Scan the QR code on the bottom of camera



④ Click on 'Add AP' Camera



⑤ Find the AP hotspot, HAP-xxxxxxx, the same CID number and connect, hotspot default password 'Aa123456'



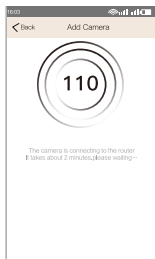
⑥ After AP hotspot added successfully and come back to APP, click on 'SET WIFI FOR THE CAMERA'



⑦ Enter the wireless network settings page, find the WiFi name you want to connect, entering the CORRECT WiFi password

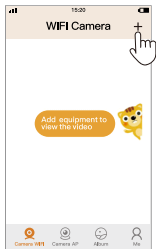


⑧ When the camera sent 'deng' sound out, indicating the camera has connected network



⑨ Wait for nearly 1 minute, the camera to add WiFi successfully and automatically return

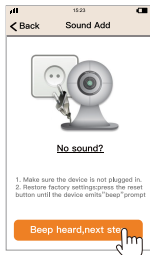
3-2. Sound Add



① Listen to the camera to send the same music sound, then open App ,enter into 'My Camera', Click on '+'



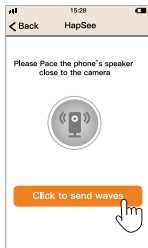
② Click on 'Sound Add '



③ Next step



④ Enter into wifi password then press Next Step



⑤ Click to send sound waves



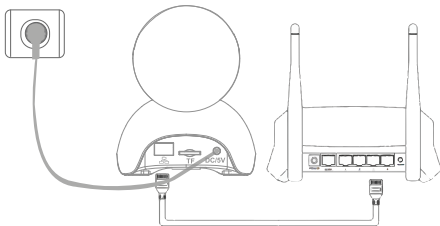
⑥ The camera will send 'Di Di Di' out, it will automatically jump to video page if connected successfully

Note

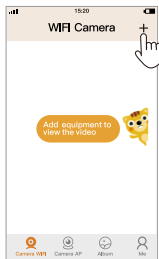
1. Please keep quiet when sound wave sending out and making sure your Wifi password is CORRECT, 2. 5G WIFI CANNOT BE SUPPORTED.
3. When you use the scan QR code or sound wave to add because of the network or other reasons did not add success, please reset the camera, repeat once or twice still unsuccessful to add, please use the network cable to connect the camera to the router ,Add By CID and password to add.

3-3. Add by CID

After the APP is successfully logged in, use a network cable to connect the camera to the router. After the camera is powered on, (see below figure), enter the ID number and password at the bottom of the camera. The camera is added successfully. If you want to switch to wifi, find you wanted connect wifi in the camera network settings. enter wifi password to connect



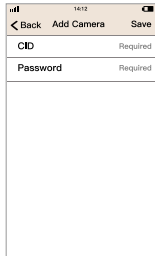
① Plug in power and electrify camera



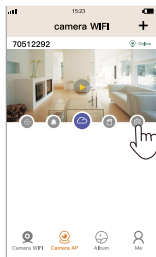
② Listen the camera to send the same music sound, then open App ,enter into 'My Camera' ,Click on '+'




③ Click on 'Add by CID'



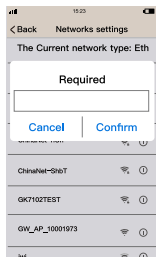
④ Enter CID code in the bottom of camera, entering password , click on and save



- ⑤ Connection successful to enter the WIFI CAEMRA screen, click  settings button



- ⑥ Enter into camera settings page, click on network settings



- ⑦ Enter into network settings page, selecting the Wifi name you want to add, entering the Wifi password, waiting for Add successfully, the Wifi added successfully

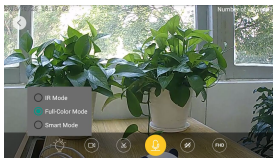
3-5: Lan Add

When the camera has been successfully connected through the network cable or WIFI on the network, click on the “Search in Local Network”, Cell phone will receiving a same router of connected all cameras, enter camera password to successful to add camera to the phone.

Outdoor Waterproof Dual –Light Source IPCamera Operating instructions of Dual –Light Source IPCamera

- 1 restoring the factory requires opening the 4 screws on the bottom cover and pressing the reset 2 seconds to reset.
- 2 The icon in the left corner of the lamp, click to switch between "IR Mode", "Full Color Mode" and "Smart Mode"

- ⊙ 'IR Mode' is the night infrared light turns on,
- ⊙ 'Full-Color Mode' is the night white light turns on
- ⊙ 'Smart Mode' firstly needs to turn on "Smart Detection". The camera will turn on the infrared light when no moving object is detected. When the camera detects a moving object, the infrared light turns off and the white light turns on. After 180 seconds, if the camera detects no moving object, the white light turns off and the red light turns on.



FAQ

1. How to do if can't connect the network ?

- A. If the camera is 100% connected to the network cable, in the APP inside the "Add by CID" which directly enter the CID number and the default password 123 can be used.
- B. If use wifi, make sure wifi password is correct. Do not insert the network cable, meanwhile hear the camera to start the boot music, reset with the needle, select "QR code to add" according to the prompt operation, if there is strong interference, Or wifi usage peak, it is recommended to use the network cable connection.

Note

Be sure to make sure your camera is power on and start up normally to hear the camera sound. The camera needs to use the standard power supply, the phone can not guarantee the normal operation of the camera.

2. How many cell phone can be simultaneously reviewed by one camera ?

Theoretically there is no limit, according to the level of customer phone configuration, a camera can be 5 people at the same time online watch.

3. Is it normal sound is noisy

Please get the phone and the camera is not the same room and then try, under normal circumstances the phone is too close to the camera caused.

4. Cell Phone and camera intercom why the camera did not sound ?

Talking with the phone is the time to put the intercom button to hold, talk and then release, if the phone can not hear the sound of the camera to the phone above the mute icon to open.

5. APP can not receive the alarm notification ?

APP set the alarm to the "push reminder" to open, "buzzer" open the camera will be issued after the alarm sound, while the bottom left corner of the main page has a "lock" icon, yellow when the alarm is open, gray time is the alarm off.

6. Can be watched in PC ?

Yes, you need to download a computer client software, download address: <http://www.hapsee.cn>

click  download to the computer, (computer does not support Apple system)

7. How to checking record of camera ,can be watching take out the TF card to put in PC ?

For your privacy ,recording file is encrypted ,it's must be through mobile phone or pc playback ,take out card is can't playing, ,it must be played through by mobile phone or computer ,taking TF card out directly to play back isn't allowed.

8. How to set the alarm function ?

Click the " gear " icon in the lower right corner of the device ,Enter the setting interface of the camera ,click : "Alarm Setting " according to the step to open "Smart Detect " "Push Reminder " and "Buzzer " ,The alarm occurs when the device will push the alarm message to your mobile phone.

9. What's the problem of image stop ?

The camera needs a certain upload bandwidth to maintain a stable connection, it is recommended that the network where the network uplink bandwidth of more than 2M, mobile phone network downlink bandwidth recommended 2M or more, if the camera access is WiFi, WiFi use more people will lead to Image card, it is recommended to re-test after camera insert cables.

10. Camera can be monitor at night ?

Camera built-in infrared light, can be monitored at night, when installed, please avoid the side of the lens near the glass, white walls and other reflective objects, so as to avoid the picture near bright, dark or white at a distance phenomenon.

11. Click APP monitoring when prompted "network error" ?

Suggesting that the network error because of cell phone WiFi or 4G signal caused by instability.

12. Click on the APP monitor when prompted "password error"?

The password is incorrect because the password was entered incorrectly when the camera was added, or the camera was offline.

13. The camera sometimes in the add, in the "connection" state to enter the slower is normal?

It is normal because at this time the camera's user information is being saved to the server cloud, which takes time to communicate with each other, after the phone if accidentally lost, replace the new phone as long as the login account remains unchanged, the camera does not need to reenter all the information.

14. What is the reason why the camera is up, down, left and right is not fluency ?

It is still caused by poor network environment, improve the way: the proposed camera to the network cable connection, the phone can access another WIFI or 4G network try, the camera is recommended to choose the connection standard definition mode, the above methods are Can effectively improve the network load and the environment.

15. How to use cloud storage?

Click on the camera home page cloud icon, go to the mall to buy cloud card, after payment can be used to store the video with the cloud, the current support PAYPAL payment. Cloud storage only stores the alarm when the image, non-alarm state does not record, buy cloud storage, please open the camera alarm button. This camera does not support cloud refunds after purchase.

16. How to recording and playback?

After the TF card is inserted, the TF card will be formatted to ensure that the TF card is not problematic. Then, the timer recording or alarm recording will be selected in the camera settings. The video will be recorded in the TF card. Click the video button on the left side of the camera. To the phone. In the computer software, click on the video is recorded to the computer. Click on the album to view the recorded phone or screenshot of the picture, click on the TF card logo that is recorded to record the image in the TF card. Once the alarm, as long as the TF card and ensure that the TF card does not have quality problems, the camera will automatically record the alarm image.

17. Camera and APP follow-up procedures to upgrade how to do?

Camera and APP program upgrades can be completed in the APP, the camera program upgrade in the camera "Settings" select "camera upgrade" is completed, APP upgrade in "I" select "check upgrade" to complete.

18. How to do if camera password forgotten, malicious changes or cell phone loss?

The camera password forget is directly reset, the factory default password is 123, in accordance with the above steps to re-add the camera can be used normally, if someone maliciously changed the camera password caused you can not use, you can also re-add by reset, and then re-set the new password. Mobile phone is lost, as long as the importation of the original mobile phone number or mailbox, APP inside the camera all settings and information are unchanged, no need to re-add settings.

19. Camera maintenance precautions?

The camera should not be long-term exposure in the sun, forbidden to enter the water. If the image gradually blurred, you can use a soft cloth dip alcohol wipe the lens, remove the stain image that is clear. Camera speaker alarm sound recommendations can not be long-term open, the alarm sound will quarrel around the neighbors, but also affect the speaker life.

IMPORTANT STATEMENT



FOR YOUR SAFETY AND FAMILY, PLEASE KEEP YOUR CAMCORDER'S LOGIN PASSWORD, PREVENT PERSONAL INFORMATION FROM BEING DISCLOSED.

NOTE: WHEN YOU PLUG THE MEMORY CARD, REMEMBER TO POWER OUT THE OPERATION, OTHERWISE IT WILL DAMAGE THE MEMORY CARD OR DEVICE, (MEMORY CARD TO USE READ AND WRITE SPEED CLASS10, AND TO FORMAT THE FAT32 FILE SYSTEM)